

Akshat Tripathi

QA Manager — India & Singapore · Keywords Studios

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18

Years in games QA

20

Shipped game credits

125

Studio headcount built

\$2.5M

Pilot-conversion revenue

PROFILE

With 18 years in the gaming industry, I lead Quality Assurance and studio operations at Keywords Studios, driving delivery excellence across India and Singapore — covering delivery, client governance, P&L, hiring and L&D. I own the end-to-end Games QA service line, partnering with global publishers and developers through robust QA frameworks, scalable processes and strong execution discipline.

SELECTED IMPACT

- Built the Bangalore studio from the ground up to a 125-member team.
- Tripled the size of the Keywords India QA function after moving into leadership.
- Introduced Certification QA, Automation QA and Accessibility QA as new India services.
- Stood up a prompt-engineering team and hired 200 people for a project in 4 months.
- Held gross margin above 70% and EBITDA at 50% across the India studio.
- Established 24x5 QA infrastructure, expanding client engagement capacity.

EXPERIENCE

QA Manager, India & Singapore

Jul 2021 — Present

Keywords Studios

- Lead Functionality, Certification, Accessibility and Compatibility testing plus Adapt AI operations across India and Singapore.
- Directly responsible for Production, L&D, Recruitment and Resource Management teams.
- Own P&L for both locations; sustained >70% gross margin and 50% EBITDA.
- Partnered with the China studio to transition Singapore work under the Right Shore initiative.
- Secured 10 pilot projects in 2 years, converting them into \$2.5M of revenue.
- Drive standardisation of QA practices, metrics and reporting frameworks.

QA Project Manager

Apr 2016 — Jun 2021

Keywords Studios, Gurgaon

- Managed end-to-end QA delivery for multiple client projects, ensuring quality, timely execution and stakeholder satisfaction.
- Acted as primary liaison between clients and QA teams, translating business goals into actionable test strategies.
- Managed resource allocation, risk mitigation and project timelines to ensure successful outcomes.
- Implemented QA best practices and process improvements to enhance coverage, efficiency and defect prevention.
- Contributed to client retention and account growth through consistent delivery quality.

QA Test Lead

Jan 2013 — Mar 2015

Keywords Studios

- Led QA teams delivering testing services across multiple projects with a focus on execution excellence.
- Planned and managed test cycles, defect tracking and quality reporting across Xbox, PlayStation, web, mobile and PC.

- Mentored testers and ensured adherence to test strategies, processes and documentation standards.
- Collaborated with development and product teams to drive issue resolution and test coverage.

Senior Tester

May 2011 — Dec 2012

Keywords Studios

- Functionality testing on major console and PC releases.

Senior Tester

Apr 2009 — Apr 2011

iEnergizer

- Senior test responsibilities across outsourced game projects.

QA Tester

Jun 2008 — Mar 2009

iEnergizer

- Started in games QA, executing test passes and defect reporting.

CORE SKILLS

- Quality Assurance Leadership
- Certification & Compliance QA
- Accessibility QA
- Agile & Scrum Delivery
- Client & Account Management
- Process Improvement
- Games Testing (Console, PC, Mobile, VR)
- Test Automation Strategy
- Localisation QA
- P&L and Studio Operations
- Recruitment & Workforce Planning
- People Leadership & Mentoring

CERTIFICATIONS & EDUCATION

- Certified ScrumMaster (CSM) — Scrum Alliance
- Certified Scrum Product Owner (CSPO) — Scrum Alliance
- ISTQB Certified — ISTQB
- Bachelor of Technology — Computer Science & Engineering
- Languages: English (Professional), Hindi (Native)

GAME CREDITS (20 SHIPPED TITLES)

Full credit list: mobygames.com/person/362693/akshat-tripathi

Directive 8020

2026 · FQA Manager

Towa and the Guardians of the Sacred Tree

2025 · QA Manager

Blood Line: A Rebel Moon Game

2025 · Quality Assurance Manager

Kill Knight

2024 · QA Manager

Lysfanga: The Time Shift Warrior

2024 · QA Manager

Melon Journey: Bittersweet Memories

2023 · FQA Manager

Airborne Kingdom

2020 · FQA

Truck Driver

2019 · Project Manager

Kingdoms of Amalur: Reckoning

2012 · Functionality QA Testers

Darksiders

2010 · Testers

Code Vein II

2026 · QA Manager

Everybody's Golf: Hot Shots

2025 · QA Manager

Sid Meier's Civilization VII

2025 · QA Manager

Spy×Anya: Operation Memories

2024 · QA Manager

Synapse

2023 · QA Manager

Digimon Survive

2022 · QA Manager

Kingdoms of Amalur: Re-Reckoning

2020 · Functionality QA Testers

Marvel Dimension of Heroes

2019 · Functional QA Project Manager

Warhammer 40,000: Dawn of War II — Retribution

2011 · QA Testers

Warhammer 40,000: Dawn of War II — Chaos Risi...

2010 · Testers